Extranet

MICROBIZZ

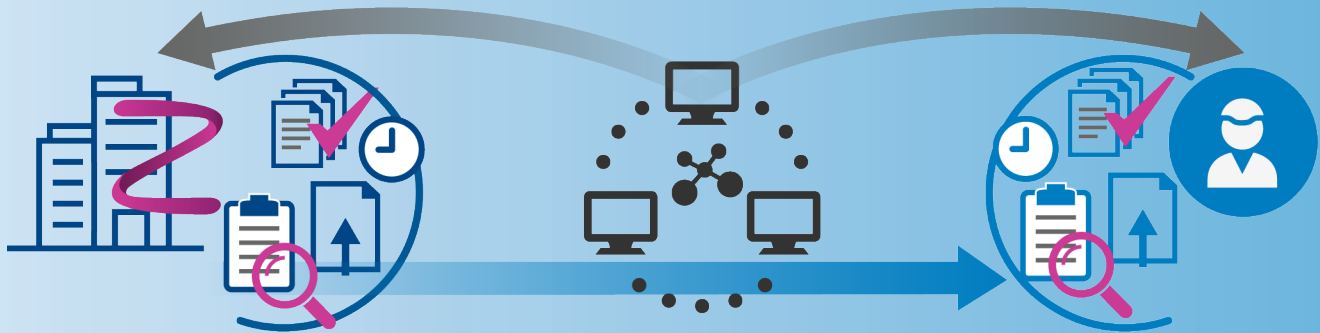## Do you want to stay close to your customers?

You need to interact with your customers and external partners to give them the information and documentation they need. Information should be real time data and remotely available from any device, 24/7.

That takes a lot of administration and resources, and still – data can be outdated in an instant. It is a moving target.

With the Microbizz Extranet, you give your customers and partners direct access to real time data and documentation – 24/7, directly from your real time operational data in Microbizz.

The same goes the other way around – your customers, suppliers and partners can communicate with you, sending information, requests and documentation 24/7.

With the Extranet module, you invite your customers, suppliers and other external partners to be part of your digital workflow. This will build trust and customer loyalty, and bring you closer to your customers.

Functionality

With the Extranet, you can give external access to see
- real-time overview of all tasks and status
- quality procedures and form answers, e.g. from quality check forms, photo documentation, deviation causes and derived tasks
- who has done work and when
- task descriptions, notes, activities
- details on equipment, service, geographical location
- planned tasks, projects, inspections and much more

You can give your customers the ability to
- upload files
- approve documents – quotations, deviations etc.
- inquire about new assignments
- and much more

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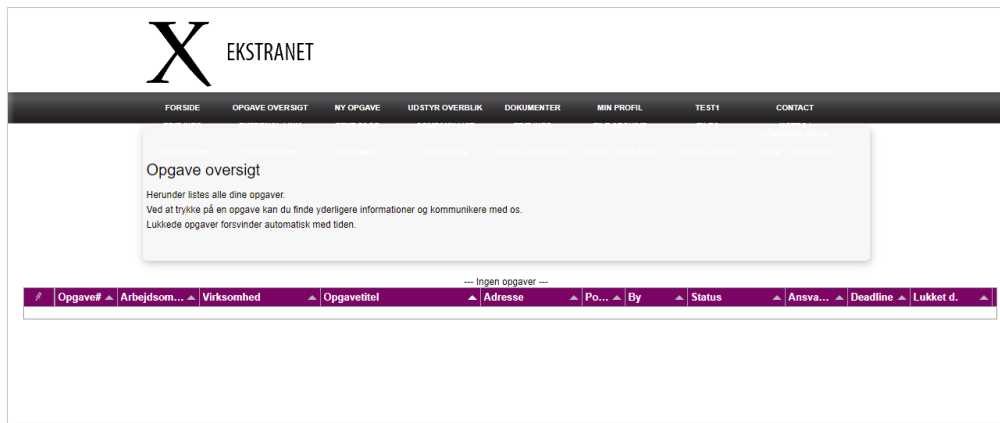
With the Extranet, you can give customers real time data and insights on planned and ongoing tasks, documents and much more

Benefits

Transparency
Offering your customers transparency creates trust and customer loyalty.

Strengthen your customer relations
The Extranet makes the cooperation with you easier for your customers. And by saving time on a number of manual processes, you can focus your resources on developing your customer relations.

Less administration
Giving customers an online portal to view or upload tasks and documents will save a lot of administration time and handling.

Secure compliance
With the Extranet, you can make e.g., documents, certificates and quality forms available to your customers and partners as real time data 24/7.

Increased productivity
With the streamlined communication flow with your customers, you can increase productivity.

For more information, please contact:

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Visit our knowledge base in **Micropedia** to find detailed information and documentation on functionality and usage of Microbizz modules
LINK

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